

<u>Initial Service Timeframe:</u> April 1st, 2024-September 30, 2025 (aligned with E-Rate C2 timeframe)

Possible Contract Extension: One-Time Category 2 Opportunity

RFP Publication Date: Thursday, February 22, 2024

28-Day E-Rate Required Waiting Period Ends/Final Bids Due: March 22, 2024

Final Bids Due to TechBids@kippnyc.org (follow instructions below): March 22, 2024

Required Bid Format: Final Bid responses must be supplied in complete PDF Form.

Additionally, supply all pricing in Excel Spreadsheets as per the format below, via email to TechBids@kippnyc.org no later than 5 PM on due date.

<u>About Us:</u> In the school year 2023-24, KIPP NYC Schools includes 18 schools in The Bronx, Brooklyn, and Manhattan at 14 brick-and-mortar campuses and 1 central administrative Shared Services Team office in midtown. KIPP NYC plans to open one more campus in The Bronx in 2025. All KIPP NYC schools are chartered as public schools. More information can be found here: www.kippnyc.org. All KIPP NYC schools are chartered as public schools by one of the following authorizers: NYC Department of Education (KIPP Academy Charter) or the State University of New York (all other charters).

RFP DESCRIPTION

KIPP NYC Schools is seeking bids for the lifecycle replacement of specific firewalls and core switches at specific campuses, all of which include E-Rate eligible costs. **Vendors are required to bid on the entire opportunity for all sites specified below. Line item pricing must be provided for all equipment and services.** This project is considered to be a 'Category 2' E-Rate Project.

1. ITEM 1: CATEGORY 2 E-Rate: Lifecycle Replacements to Applicable Firewalls and Core Switches

RFP REQUIREMENTS

- 1. Vendor SPIN number must be submitted as part of Bid Document, along with evidence of vendor's good standing with the E-Rate program.
- 2. Full adherence to USAC Requirements is required -- see following pages.
- 3. Pricing terms and pricing vehicle must be clearly specified in proposal; all related contracting documents must be included or linked explicitly, including any documentation published by state, national, or other purchasing consortia, contracts, or cooperatives.
- 4. Specify for all services what percentage and what dollar figure of the costs (and extended annual costs) are e-Rate eligible vs. not e-Rate eligible. This includes any monthly recurring costs.
- 5. Pricing must be provided in an Excel spreadsheet, submitted to TechBids@kippnyc.org in addition to the formal PDF document.
- 6. Supply full terms and conditions of the plan type with the bid submission

DISQUALIFICATION TERMS

1. Vendors who do not provide all required and requested information in their bids may be disqualified.



- Vendors without active SPINs or vendors who are not in good standing with the E-Rate program will be disqualified.
- Vendors who do not submit pricing in Excel form and the Response in PDF per the instructions on page 1
 will be disqualified, including vendors who do not submit to TechBids@kippnyc.org.
- 4. Vendors who do not submit pricing by the bid due date may be disqualified.

UNIVERSAL SERVICE (E-RATE) REQUIREMENTS

To warrant consideration for an award of contract resulting from this Request for Proposal, vendors must agree to participation in the Universal Service Support Mechanism for Schools and Libraries (commonly known as "E-rate") as provided for and authorized under the federal Telecommunications Act of 1996 (Reference 47 U.S.C. § 254, "Universal Service"). Vendors acknowledge that any contractual relationship resulting from this solicitation of proposals may be partially or entirely dependent upon the successful receipt of Universal Service Fund ("USF") subsidies. To ensure compliance with all applicable USF regulations, program mandates and auditing requirements, vendors must comply with the following:

- **USF Knowledge**: Vendor shall have, at a minimum, a working knowledge of the Federal Universal Service Support Mechanism for Schools and Libraries (commonly known as "E-rate").
- **USF Registration:** Vendor shall submit with its proposal a valid Service Provider Identification Number ("SPIN") and a valid Federal Communications Commission Registration Number ("FCCRN").
- **USF Participation:** Vendor shall agree to participate in the E-rate Program and to cooperate fully and in all respects with the District, the Universal Service Administrative Company ("USAC"), and any agency or organization administering the E-rate Program to ensure that the District receives all of the E-rate funding for which it has applied and to which it is entitled in connection with Vendor's services and/or products.
- Lowest Corresponding Price: The Lowest Corresponding Price Rule ("LCP Rule"), 47 CFR § 54.511 (b), prohibits Vendor from ever charging the District more for E-rate eligible goods or services than it charges similarly situated non-residential customers for similar goods or services, unless it can prove that the lowest corresponding price ("LCP") is not "compensatory."
 - o The District is not obligated to ask for the LCP; it must receive it.
 - If, at the time of delivery, the LCP is lower than the agreed-upon price, Vendor must charge the LCP.
 - o Promotional rates that Vendor offers for a period of more than 90 days must be included among the comparable rates upon which the LCP is determined.
 - o There is a rebuttable presumption that rates offered within the previous three years are still compensatory.
 - Vendor may not avoid the LCP Rule by arguing that none of its non-residential customers are identically situated to the District or that none of its contracts cover goods or services identical to those sought by the District.
 - The FCC will permit Vendor to charge the District more than the LCP <u>only</u> when it can prove to the agency that the LCP is not "compensatory" i.e., that it will face demonstrably and significantly higher costs to provide its goods and/or services to the District than it would to provide similar goods and/or services to similarly situated non-residential customers. Some factors that could affect the cost of service are volume, mileage from facility, and length of contract.
- **USF Documentation:** Vendor shall provide to District staff and/or the District's E-rate consultant within a commercially reasonable period of time, all of the information and documentation that the Vendor has or that Vendor reasonably can acquire that the District may need to prepare its E-rate applications and/or to document transactions eligible for E- rate support
- Invoicing Procedures: Vendor shall itemize, price, and invoice separately any materials or services that are ineligible for E-rate funding. Vendor must include the following information on all invoices to the District for E-rate eligible equipment and/or services:
 - o Date of invoice



- o Date (s) of service
- o Funding Request Number ("FRN")
- Vendor's signature on invoice attesting to the accuracy and completeness of all charges
- Detailed description of services performed and materials supplied that matches District's contract specifications, Form 470 and Form 471 descriptions of same
- Clear, concise breakdown of amount(s) to be billed to USAC (discounted portion of eligible charges) and amount(s) to be billed to the District (non-discounted amount of eligible charges)
- o Invoice on Vendor's letterhead or on a Vendor-generated form
- o District's Billed Entity Number
- District's Federal Communications Commission Registration Number
- Proper E-rate discount percentage as set forth by the applicable FRN and USAC funding commitment decision letter ("FCDL")
- **USF Discounted Invoicing and Reimbursement Processes:** Vendor shall, at the District's request, either (a) invoice the District only for the non-discounted amounts due on E-rate-approved transactions and simultaneously invoice the Universal Service Administrative Company ("USAC") for the balance [Discounted Invoice Process] or (b) invoice the District in full for eligible products and services [Reimbursement or "BEAR" Process].

Discounted Invoice Process

- <u>Invoicing:</u> Within fourteen (14) days from the date that Vendor delivers to the District, E-rate approved materials or services, when delivery of such services triggers a payment obligation under Vendor's contract with the District, Vendor must invoice the District for its share of the pre-discount cost of those materials or services.
- <u>Timely Filing:</u> Vendor shall be solely responsible for timely filing invoices with USAC. Accordingly, Vendor understands and agrees that District will NOT be liable to Vendor and Vendor shall have no recourse against the District for any discounted amount that Vendor submits late to USAC for payment, if USAC refuses to pay the invoice due to late filing.
- <u>Invoice Rejection</u>: Vendor understands and agrees that District shall not be liable to Vendor and Vendor shall have no recourse against the District for any discounted amount that Vendor submits to USAC for payment if Vendor is at fault for USAC's refusal to pay; if the District is at fault, the District shall not be liable to Vendor and Vendor shall have no recourse against the District for the amount at issue until both the District and the Vendor have exhausted their administrative remedies of appeal to USAC and/or the FCC.
- <u>District Approval:</u> Vendor shall submit to the District for its review and approval before submitting it to USAC for payment, a copy of every invoice that Vendor intends to submit for services that it has provided or, in appropriate circumstances, will be providing to the District. The District shall not unreasonably delay or withhold approval of Vendor's USAC invoices. As Vendor is solely responsible for timely filing invoices with USAC, it understands that it must submit invoices to the District sufficiently in advance of any USAC filing deadline to ensure that there will be adequate time remaining for it to meet the USAC filing deadline after the District has had a reasonable opportunity to review and approve them.
- Reimbursement Process: Service Provider Annual Certification: Vendor understands that the District's ability to file a FCC Form 472 to start the BEAR process is dependent upon the Vendor filing a FCC Form 473, Service Provider Annual Certification form for the relevant funding year. Moreover, Vendor understands and agrees that its failure to file the Form 473 in a timely manner will adversely affect the District's operations and may prohibit the District from being able to receive reimbursement monies that it is entitled to receive. If the District is unable to receive reimbursement money due to the lack of a Form 473 from the Vendor, the Vendor will be liable to the District for any monies that the District was unable to collect from the USF program due to the Vendors lack of a Form 473.
- **Delayed USF Funding Commitment:** Vendor understands that, due to circumstances beyond the District's control, the District may not receive an E-rate funding commitment by the beginning of the E-rate funding year, July 1, for the services it intends to purchase from Vendor during that funding year.
- Retroactive Invoicing: When E-rate funding is approved, Vendor shall invoice USAC for the discounted amount the
 District is owed retroactive to July 1st of the funding year or to whenever approved service to the District began,
 whichever date is later.



USF Audit and Document Retention Requirement: Vendor shall maintain all bids, quotes, records, correspondence, receipts, vouchers, delivery information, memoranda and other data relating to Vendor's services to the District. All such records shall be retained for ten (10) years following completion of services and shall be subject to inspection and audit by the District. Vendor shall include in all subcontractor agreements for services, provisions requiring subcontractors to maintain the same records and allowing the District the same right to inspect and audit those records as set forth herein.

In addition to the foregoing, Vendor will create, implement and enforce an internal E-rate audit process that ensures that Vendor complies with all E-rate program rules and regulations. This process must include the following:

- Separating ineligible project management and other professional services costs, if any, from other charges
- Where labor is involved, maintaining detailed, signed individual timesheets
- Ensuring that ineligible charges are not submitted to USAC
- Invoicing to USAC that is consistent with the contract and the District's 470 and 471
- Ensuring that services or products are not provided to the District without District's express written permission or official purchase authorization
- Ensuring that District-approved substitute services or products are prominently noted on invoices submitted to USAC and the District
- Where applicable, non-recurring services should be provided prior to September 30th and recurring services provided prior to June 30th of the relevant E-rate funding year
- Supporting documentation sufficient to evidence that what was approved per the FCDL and provided to the District, was actually provided to the District and when
- If E-rate eligible services and/or installation or equipment costs are included as part of a larger contract or service/equipment billing, support for the allocation of E-rate eligible amounts and reconciliation of that total to the total amount billed
- If E-rate eligible services or equipment are allocated to multiple sites, support for the allocation consistent with the amount and loca ons identified in the Form 471
- Documenting that E-rate funded services were provided within the allowable contract period and program year
 - Charging proper FRN(s)
 - o Ensuring that invoices and USAC forms are submitted to the District in a timely manner
 - o Ensuring that USAC forms are filled out completely, accurately and on time
 - o Maintaining fixed asset list of E-rate-supported equipment provided to the District with detailed information for each item (model number, serial number, product description) and made available to the District in electronic format
- Contract Term Modification: The District will reserve the right to extend or abbreviate the contract period if
 such extension or abbreviation is necessary to make the Contract term coincide with an E-rate "program year" or an
 extended service end date for an E-rate program year pursuant to a "service delivery deadline extension," as those terms
 are defined by the Federal Communications Commission ("FCC") and/or the Universal Service Administrative Company
 ("USAC").



ITEMS: REPLACEMENT FIREWALLS AND CORE SWITCHES, INCLUDING ALL REQUIRED COMPONENTS/LICESNING/INSTALLATION/CONFIGURATION TO EXISTING NETWORK

KIPP NYC seeks lifecycle replacements to aging Firewalls and Core Switches. See below for the existing Cisco part numbers and notes regarding the replacement possibilities as well as site addresses. Include pricing for any equipment, installs, configuration, etc., as part of the bid package, specifying e-Rate eligibility for all included items/services.

Assume the following for each site:

- Primary Internet: 5 Gbps Dedicated Internet Access (DIA)
- 1 Gbps interconnect to WAN,
- Each site must have the ability to support an additional connection to an additional Internet provider (either cable, FIOS, or another dedicated line) to support SIP services as well as local INET failover,
- MGIG access switches with Wifi 6 controller and access points on the inside,
- End-user client base with up to 400-600 Chromebooks or similar client devices connected at once to public Internet for New York State tests, plus traffic from up to 100-200 Staff Devices connecting to public Internet

All proposals must include all part numbers from the manufacturer to ensure that the equipment can operate — including all subcomponent part numbers, required licensing, etc., etc. — as well as all costs for installation and configuration for hot cut to full production service in the existing network environment. Provide pricing with the pricing broken out on separate quotes by address, plus Excel Spreadsheet with detailed sheets and line items for each physical location, further broken out by equipment, licensing, coverage, labor, etc. Include 5-YR support contract from manufacturer as part of the proposal. Pending funding, the objective is to have the replacement work commence in summer 2024 at all sites with all work completed no later than February 2025. Preferred E-Rate billing method is SPI.

Line Item	Site/Address	Existing Equipment	Notes regarding replacement equipment
1	KIPP Academy Middle School	Firewall	With Cisco Firepower 2110 or
	250 East 156 th Street	Cisco ASA	better/similar, ASA mode preferred,
	Bronx, NY 10451	5512-X	include K9 or similar IPS
2	KIPP AMP Campus	Firewall	With Cisco Firepower 2110 or
	1224 Park Place	Cisco ASA	better/similar, ASA mode preferred,
	Brooklyn, NY 11213	5512-X	include K9 or similar intrusion
			prevention
3	KIPP STAR Middle School	Firewall	With Cisco Firepower 2110 or
	433 West 123rd Street	Cisco ASA	better/similar, ASA mode preferred,
	New York, NY 10027	5512-X	include K9 or similar intrusion
			prevention
4	KIPP Washington Heights Middle	Firewall	With Cisco Firepower 2110 or
	School	Cisco ASA	better/similar, ASA mode preferred,
	21 Jumel Place	5512-X	include K9 or similar intrusion
	New York, NY 10032		prevention
5	KIPP Academy Middle School	WS-4503-E	Replace with C9404R or
	250 East 156 th Street		similar/equivalent, plus one 48-port
	Bronx, NY 10451		9300 series or equivalent access
			switch



6	KIPP STAR Middle School	WS-C4503-	Replace with C9404R or
	433 West 123rd Street	E	similar/equivalent
	New York, NY 10027		
7	KIPP Washington Heights	WS-C4503-	Replace with C9404R or
	Elementary School	E	similar/equivalent
	586 West 177 th Street		
	New York, NY 10033		
8	KIPP AMP Campus	WS-	Replace with C9407R-96U-BNDL-A,
	1224 Park Place	C4507R+E	C9407R-96U-BNDL-E or
	Brooklyn, NY 11213		similar/equivalent
9	KIPP Academy Elementary School	WS-	Replace with C9407R-96U-BNDL-A,
	730 Concourse Village West	C4507R+E	C9407R-96U-BNDL-E or
	Bronx, NY 10451		similar/equivalent
10	KIPP Infinity Campus		Replace with C9407R-96U-BNDL-A,
	625 West 133 rd Street	WS-	C9407R-96U-BNDL-E or
	New York, NY 10027	C4507RE+96V+	similar/equivalent
11	KIPP Washington Heights Middle		Replace with C9404R or
	School		similar/equivalent, plus one 48-port
	21 Jumel Place	WS-	9300 series or equivalent access
	New York, NY 10032	C4507RE+96V+	switch